Client Help Sheet

01480 400597

How to reset a Dimplex Quantum storage heater and get it working again!

Do you have this heater in your home and it has stopped working?

It is not usually necessary to seek the services of an electrician to fix

Follow the instructions below to get the heater working again for the following morning:

1. Access the control panel which is situated on the top right hand side of the heater

2. Hold the 'Menu' and the 'Round Scroll' buttons together for 10 seconds

3. You are now into the 'User Info' section. Press the 'Factory' option

4. Press Yes for a factory reset

5. Once the heater has finished its factory reset, Turn off both supply switches for the heater on the wall for a total of 10 seconds and then switch back on

6. Your heater has now successfully reset any thermal trips and should work tomorrow

Dom Robinson

www.dlrelectrical.com

01480 400597

Dom Robinson *is a qualified electrician with over 10 years experience in the electrical industry. Dom owns and runs D.L.R Electrical, who specializes in **domestic electrical** installations. Having qualified in 2013, he holds a range of testing and installation qualifications*

D.L.R Electrical is based in Godmanchester and serves Huntingdon, Cambridge and the surrounding areas. Please visit our Web Page at www.dlrelectrical.com for more information

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